



## Consolidated Communications Wholesale Customer Communication Industry Notification - Accessible Letter

Notification Date: **March 1, 2024**  
Effective Date: **May 28, 2024**  
Subject: **FCC Robocall Mitigation Database - Updated Obligations**  
Notification #: **SYS - 0466**  
Target Audience: **IXC, CLEC, Wireless, Reseller, ISP**  
Area Impacted: **All Regions**  
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On January 25, 2024, the FCC released Public Notice DA 24-73 that required **ALL PROVIDERS**, regardless of whether they are required to implement STIR/SHAKEN, to file or update their certifications and robocall mitigation plans in the Robocall Mitigation Database (“RMD”) by February 26, 2024. This includes all intermediate providers and providers that lack control over the network infrastructure necessary to implement STIR/SHAKEN.

Additionally, voice service providers and intermediate providers will soon be required to refuse traffic from any provider that is not listed in the RMD. **BEGINNING MAY 28, 2024, IF YOUR COMPANY IS NOT LISTED IN THE RMD ALONG WITH ANY REQUIRED CERTIFICATIONS, CONSOLIDATED COMMUNICATIONS MUST REFUSE TO ACCEPT VOICE TRAFFIC FROM YOUR COMPANY.**

**All of Consolidated’s affiliate retail voice service providers and intermediate providers are listed in the RMD under Consolidated Communications Enterprise Services, Inc. (RMD0004228).**

For more information about the RMD, please visit the FCC’s website at <https://www.fcc.gov/robocall-mitigation-database>. If you have questions about this notice, please contact Kevin Kastor at [kevin.kastor@consolidated.com](mailto:kevin.kastor@consolidated.com).