

Consolidated Communications Wholesale Customer Communication Industry Notification

Notification Date: March 25, 2024 Effective Date: March 25, 2024

Subject: VFO URL Change Effective Immediately

Notification #: SYS 0468
Related Letters: SYS 0467

Target Audience: IXC, CLEC, Wireless, Reseller, ISP

Area Impacted: All Regions

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

Details:

As of March 31, 2024, the current URL for VFO Production will cease to function:

https://vfoprod-consolidated.synchronoss.net

We have a new URL for VFO Production which is available now for immediate use: https://vfoprod-consolidated.razorflow.ai

It is crucial that you update your bookmarks, saved links, and any automated processes to reflect this change. Beginning April 1, 2024, attempts to access services via the old URL will be unsuccessful.

For those who connect via e-bonding, please ensure that you have received the new Certificate and updated URL. If your company has not yet received this communication or requires assistance with the transition, please do not hesitate to contact us at consolidated.com. Our team is ready to assist you and ensure a seamless transition to the new URL.

We apologize for any inconvenience this change may cause and appreciate your cooperation in ensuring a smooth transition. Thank you for your continued partnership with us.

Delivered by - Consolidated Communications 2116 South 17th Street Mattoon, Illinois 61938