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For Immediate Release
December 2, 2006

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Consolidated technicians continue to work to restore telephone service

MATTOON – Consolidated Communications technicians are working around the clock to restore telephone and data services to customers in the western portion of its service region. Some Consolidated aerial lines and equipment sustained considerable damage from ice and falling tree limbs, and some customers may be without dial tone.

Technicians are working as quickly as they can and customer patience is appreciated during this time.

Customers who are experiencing service issues can contact the Residential Customer Care Center at 1-800-553-9981.