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Consolidated technicians work to restore service to about 400 customers

MATTOON – Consolidated Communications employees and contractors are working to remove debris from aerial telephone lines and restore telephone and data service to some 400 customers in Taylorville and Litchfield and surrounding areas following last Friday’s ice storm.

Ryan Whitlock, Senior Manager of Area Operations, said restoring telephone service may take several more days as the safety of employees is a concern due to downed power lines and other conditions. “The task of repairing aerial cable damaged by ice and debris is complex, and can be dangerous with power lines and falling debris in the mix,” Whitlock said. “Our employees are working as quickly as possible in these adverse conditions to restore service to our customers.”

Residential customers are asked to contact the Repair Center at 800-553-7611.