



Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **March 17, 2023**
Effective Date: **March 20, 2023**
Subject: **ASOG Version 66 Release 03/17- Reminder**
Notification #: **SAM 03172023-01**
Related Letters: **SAM 03132023-01**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

Please note the information below regarding the upcoming ASOG 66 Release:

- ASR Systems and interfaces impacted: VFO GUI, and UOM/XML will be unavailable in the ASR module from Friday, March 17 at 5:00 PM ET until Monday, March 20 at 6:00 AM ET.
- LSR Systems and interfaces impacted: VFO GUI and XML will be unable in the LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module, from Friday, March 17 at 10:00 PM ET until Saturday, March 18 at 8:00 AM ET.

If you require and update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from Friday, March 17 at 10:00 PM ET to Saturday, March 18 at 8:00 AM ET, please call the CSMC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

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