



## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **September 24, 2021**  
Effective Date: **September 24, 2021**  
Subject: **System Outage Notification**  
Notification #: **SON-09242021-02 - RESOLVED**  
Related Letters: **SON-09242021-01**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

---

Details:

**THIS HAS BEEN RESOLVED!**

At this time Consolidated Communications is experiencing intermittent connectivity issues.

We are working to resolve the issues and will send out updates as they become available.

If you have an urgent issue you can contact us at [WSCASR@consolidated.com](mailto:WSCASR@consolidated.com)

This communication is provided by the Consolidated Change Management Process (CMP) reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
2116 South 17th Street  
Mattoon, Illinois 61938