



Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **June 21, 2020**
Effective Date: **June 21, 2020**
Subject: **System Outage Notification - UPDATE**
Notification #: **SON-06212020-01**
SON-06192020-01 System Outage Notification
Related Letters: **SON-06192020-02, 03 - UPDATE**
SON-06202020-01, 02, 03 - UPDATE
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **All Regions**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

Systems have been restored for Consolidated Legacy Regions activity.

Consolidated Communications website is now available.

www.consolidated.com

Systems have been restored for Maine, New Hampshire and Vermont activity.

At this time Consolidated Communications is experiencing intermittent connectivity issues.

The following applications may be impacted: Telephones, Pre-Order, Ordering, and TA functionality via the VFO Web GUI/UOM/XML. Orders and tickets will queue up and flow when systems are restored.

We continue working to resolve the issues and will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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