

## Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **December 07, 2022**  
Effective Date: **December 10, 2022**  
Subject: **Planned System Maintenance 12/10**  
Notification #: **SAM 12072022-01**  
Related letters: **na**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **ME, NH, VT**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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### Details:

Consolidated Communications NNE Region will be performing Backend Systems Maintenance starting Saturday December 10, 2022 at 10:00 PM ET and completing by Sunday December 11, 2022 at 8:00 AM ET. During this maintenance window the following applications may be impacted: Pre-Order, Ordering, and TA functionality via the VFO Web GUI/UOM/XML.

LSR/ASR orders and Trouble Administration (TA) tickets will queue up and progress once the system is restored. If you require an update on an existing trouble ticket or need to open an urgent trouble ticket during the scheduled maintenance period please call the CF NOC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)