

## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date:	December 11, 2020
Effective Date:	December 11, 2020
Subject:	Intermittent Backend Issues
Notification #:	SON - 12112020-01
Target Audience:	IXC, CLEC, Wireless, Reseller
Area Impacted:	All Regions
Contact:	Consolidated Change Management
	at ConsolidatedCMP@consolidated.com

Details:

At this time Consolidated Communications is experiencing intermittent issues with the backend systems. We are working with IT Support to resolve the issues.

We will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP) , reachable at <u>ConsolidatedCMP@consolidated.com</u>

Delivered by - Consolidated Communications 121 South 17th Street Mattoon, Illinois 61938