

## Consolidated Communications Wholesale Customer Communication System Outage Notification

Notification Date: **December 11, 2020** Effective Date: **December 11, 2020** 

Subject: Intermittent Backend Issues - RESOLVED

Notification #: **SON - 12112020-02** 

Target Audience: IXC, CLEC, Wireless, Reseller

Area Impacted: All Regions

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

## Details:

At this time Consolidated Communications is experiencing intermittent issues with the backend systems. We are working with IT Support to resolve the issues.

We will send out updates as they become available.

This communication is provided by the Consolidated Change Management Process (CMP), reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications 121 South 17th Street Mattoon, Illinois 619