

Consolidated Communications Wholesale Customer Communication Industry Notification - Accessible Letter

Notification Date: **November 3, 2021**

Effective Date: April 2022

Subject: Synchronoss VFO and SBR Supported Browsers

Notification #: **SYS 0434**

Target Audience: IXC, CLEC, Wireless, Reseller

Area Impacted: All Regions

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

Dear Consolidated Communications Wholesale Customer:

Microsoft is retiring Internet Explorer June 15, 2022 and it will be replaced with Microsoft Edge. The Virtual Front Office (VFO) and Searchable Business Rules (SBR) end of life support for Internet Explorer will take place April 30, 2022. Google Chrome is not impacted by this change. If you currently use Internet Explorer, you can switch over to Microsoft Edge at any time between now and April 30, 2022.

More details will be shared in upcoming notices.

This notification provided by Consolidated CMP reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications 2116 South 17th Street Mattoon, Illinois 61938