

Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: July 9, 2021 Effective Date: July 10, 2021

Subject: System Maintenance 7/10

Notification #: **SAM-07092021-01**

Target Audience: IXC, CLEC, Wireless, Reseller

Area Impacted: All Regions

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

Details:

Synchronoss will be performing maintenance on VFO starting Friday July 10, 2021 at 12:01 AM ET and completing by Saturday July 10, 2021 at 12:00 PM ET. During this maintenance window Synchronoss VFO will not be available.

If you require an update on an existing trouble ticket or need to open an urgent trouble ticket during the scheduled maintenance period please call the CF NOC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications 121 South 17th Street Mattoon, Illinois 61938