

## Consolidated Communications Wholesale Customer Communication System Outage Notification Update

Notification Date: November 16, 2022

Effective Date: November 16, 2022

Subject: Synchronoss VFO Outage Update

Notification #: **SON 11162022-02** 

Target Audience: IXC, CLEC, Wireless, Reseller, ILEC

Area Impacted: All Regions

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

Dear Consolidated Communications Wholesale Customer,

## Update:

Consolidated Communications Synchronoss VFO and E-Bond application are currently experiencing an outage.

We continue to work on the issue at this time. An updated notice will be sent once the issue is fully resolved.

This notification provided by Consolidated CMP reachable

at: ConsolidatedCMP@consolidated.com

Delivered by- Consolidated Communications 2116 South 17th Street Mattoon, Illinois 61938