



Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **November 3, 2023**
Effective Date: **November 5, 2023**
Subject: **Planned System Maintenance 11/5**
Notification #: **SAM-11032023-01**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **East Region (ME,NH,VT)**
Contact: **Consolidated Change Management**
at ConsolidatedCMP@consolidated.com

Details:

Consolidated Communications East Region (NNE) will be performing Backend Systems Maintenance starting Sunday November 5, 2023 at 4:00 PM ET and completing by Monday November 6, 2023 at 6:00 AM ET. During this maintenance window the following applications may be impacted: Pre-Order, Ordering, and TA functionality via the VFO Web GUI/UOM/XML.

LSR/ASR orders and Trouble Administration (TA) tickets will queue up and progress once the system is restored. If you require an update on an existing trouble ticket or need to open an urgent trouble ticket during the scheduled maintenance period please call the CF NOC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

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