



## Consolidated Communications Wholesale Customer Communication Industry Notification - Accessible Letter

Notification Date: **July 23, 2021**  
Effective Date: **September 28, 2021**  
Subject: **FCC Robocall Mitigation Database - Voice Traffic  
Deadline**  
Notification #: **SYS 0429 - Robocall Mitigation Database**  
Target Audience: **IXC, CLEC, Wireless, Reseller, ISP, ILEC**  
Area Impacted: **All Regions**  
Contact: **Kevin Kastor (kevin.kastor@consolidated.com)**

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### Details:

The Federal Communications Commission (FCC) recently established the Robocall Mitigation Database (RMD) and adopted rules barring voice service providers from accepting voice traffic from providers that do not appear in the RMD. **BEGINNING SEPTEMBER 28, 2021, IF YOUR COMPANY IS NOT LISTED IN THE RMD ALONG WITH ANY REQUIRED CERTIFICATIONS, CONSOLIDATED COMMUNICATIONS MUST REFUSE TO ACCEPT VOICE TRAFFIC FROM YOUR COMPANY.**

The RMD is designed to track the status of originating voice service providers' implementation of the STIR/SHAKEN call authentication framework. **As of June 30, 2021**, each originating voice service provider should have certified as to the degree of its STIR/SHAKEN implementation (complete, partial, or none), and any provider without complete implementation must have certified as to its other robocall mitigation efforts.

For intermediate providers, the FCC imported all listings from the FCC's existing Intermediate Provider Registry into the Database.

**All of Consolidated's affiliate retail voice service providers are listed in the RMD under Consolidated Communications Enterprise Services, Inc.**

**(RMD0004228). Consolidated Communications Enterprise Services, Inc. is also listed as an intermediate service provider (RMD0001105).**

For more information about the RMD, please visit the FCC's website at <https://www.fcc.gov/robocall-mitigation-database>

If you have questions about this notice, please contact Kevin Kastor at [kevin.kastor@consolidated.com](mailto:kevin.kastor@consolidated.com).

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