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Consolidated Communications Wholesale Customer Communication Industry Notification - Accessible Letter

Notification Date: **February 8, 2019**
Effective Date: **April 15, 2019**
Subject: **POTs to Metaswitch Conversion**
Notification #: **SYS 0395 - POTS to Metaswitch**
Target Audience: **IXC, CLEC, Wireless, Reseller**
Area Impacted: **Maine, New Hampshire, Vermont**
Contact: **Consolidated Change Management at**
ConsolidatedCMP@consolidated.com

Dear Consolidated Communications Wholesale Customer:

Consolidated Communications strives to be on the cutting edge of evolving technology. Effective April 15, Consolidated will start to serve POTS services via Metaswitch in the NNE region to provide greater flexibility using Next Gen Networking technology. Any address in Maine, New Hampshire or Vermont served by Consolidated Communications is subject to this conversion as we roll out the new technology across the region starting with residential end users.

Wholesale Customer impact:

This will primarily impact Wholesale Package and Resale POTS accounts. There will be a different voice mail platform for the end user, provisioned on the Metaswitch, requiring a different voice mail access number.

Initially only POTS service will be provisioned on the Metaswitch. DSL for an end user on the Metaswitch will need to be ordered via the NAISP process.

Hotcuts will not be supported for end users provisioned on the Metaswitch.

There will be new feature on a CSR Preorder response to indicate if the end user is on the

Metaswitch or not. There will be a "Meta" feature listed followed by a value of either Y or N. Y will indicate that the end user is served out of the Metaswitch.

For an example of Meta = N on a CSR Preorder response [Click here](#).

More details to follow in future Accessible Letters.

For any questions related to this posting please
contact ConsolidatedCMP@consolidated.com

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