



## Consolidated Communications Wholesale Customer Communication Product & Process Notification

Notification Date: **October 11, 2023**  
Effective Date: **October 1, 2023**  
Subject: **Wholesale Broadband Ordering Process Effective 10/1/2023**  
Notification #: **PRC 0265**  
Attachments: **New Wholesale Broadband Ordering Form**  
Target Audience: **IXC, CLEC, Wireless, Reseller, ISP**  
Area Impacted: **All Regions**  
Contact: **Consolidated Change Management**  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

### Details:

This notification announces changes to Consolidated Communications' wholesale broadband product.

The following changes are effective October 1, 2023:

- A simplified order form has been created and must be signed by both parties – this will serve as a contract for the broadband product selected.
- Going forward, the new form replaces previous contract/MSA requirements specific to wholesale broadband.
- A completed form must be submitted with every order.
- Submit loop prequalification requests and completed order forms to [WholesaleBroadband@consolidated.com](mailto:WholesaleBroadband@consolidated.com). This email address replaces [NAISP@consolidated.com](mailto:NAISP@consolidated.com).

The link to the new form is located on the wholesale section of the Consolidated Communications website.

[CCI Wholesale Broadband](#)

This notification provided by Consolidated Change management reachable at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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