



Consolidated Communications Wholesale Customer Communication Product & Process Notification

Notification Date: September 12, 2022
Effective Date: September 19, 2022
Subject: VOIP orders on SPID 383J in our systems 9/19
Notification #: PRC 0262
Related letters: PRC 0257, 0258, 0259, 260
Target Audience: IXC, CLEC, Wireless, Reseller
Area Impacted: Maine, New Hampshire, Vermont
Contact: Consolidated Change Management
at ConsolidatedCMP@consolidated.com

Dear Consolidated Communications Wholesale Customer,

This notice is being sent to advise Consolidated Communications Wholesale Customers operating in Maine, New Hampshire and Vermont, that orders placed against VOIP services on SPID 383J will be available in our systems and able to be ordered through Synchronoss VFO and E-Bond effective September 19, 2022. There will be a separate Trading Partner (CCI Enterprises) to choose in VFO to port VOIP numbers (screen shot below). Simply click on the drop down and choose CCI Enterprises, then you will be able to fill it out and submit your PON as you currently do for our copper based products which will still be available with FairPoint as the Trading Partner. If you have any questions regarding this process please contact our Wholesale Service Center at 866-925-8971 Option 1.

Order Initiation VFO - Google Chrome
vfo-dev-consolidated-04a.synchronoss.net/orderInitiation.do

Order Initiation

Managed ESP: CLEC

Order Number: 8523 Tracking

Trading Partner: --Select One-- (highlighted with a yellow arrow)

Receiver Code: CCI Enterprises

Version: 01

Guideline Version: --None Available--

Service: --None Available--

Activity: --None Available--

Template: --None Available--

Order Initiation VFO - Google Chrome
Not secure | 10.250.14.38:10201/orderInitiation.do

Order Initiation

Order Number: 16 Tracking

Trading Partner: CCI Enterprises

Receiver Code: CCILSOROR CCI Enterprises

Version: 01

Guideline Version: 9.13

Service: CB - Number Portability

Activity: C - Change an existing account

Template: --Select One--

This notification provided by Consolidated CMP, reachable at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications
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