



## Consolidated Communications Wholesale Customer Communication Process Notification

Notification Date: **June 23, 2020**  
Effective Date: **July 3, 2020**  
Subject: **End of COVID-19 Order Process**  
Notification #: **PRC-0250**  
Target Audience: **IXC, CLEC, Wireless, Reseller**  
Area Impacted: **All Regions**  
Contact: Consolidated Change Management  
at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

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Dear Consolidated Communications Wholesale Customer:

CCI is ending the COVID-19 Order Process. For orders placed after July 3, 2020, CCI will no longer credit the Expedite NRC on expedited requests.

This notification provided by Consolidated Change Management at [ConsolidatedCMP@consolidated.com](mailto:ConsolidatedCMP@consolidated.com)

Delivered by - Consolidated Communications  
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