

## Consolidated Communications Wholesale Customer Communication System Availability Notification

Notification Date: **September 13, 2023** Effective Date: **September 15, 2023** 

Subject: ASOG Version 67 Release

Notification #: **SAM 09132023-01** 

Target Audience: IXC, CLEC, Wireless, Reseller

Area Impacted: All Regions

Contact: Consolidated Change Management

at ConsolidatedCMP@consolidated.com

## Details:

Please note the information below regarding the upcoming ASOG 67 Release:

ASR Systems and interfaces impacted: VFO GUI, and UOM/XML will be unavailable in the ASR module from Friday, September 15 at 5:00 PM ET until Monday, September 18 at 6:00 AM ET.

 LSR Systems and interfaces impacted: VFO GUI and XML will be unavailable in the LSR module including all Pre-Order and Order transactions and Trouble Administration (TA) module, from Friday, September 15 at 10:00 PM ET until Saturday, September 16 at 8:00 AM ET.

If you require an update on an existing trouble ticket (TA) or need to open an urgent trouble ticket from Friday, September 15 at 10:00 PM ET to Saturday, September 16 at 8:00 AM ET, please call the CSMC at 866-972-8220.

If you have any questions, please contact Consolidated Change Management at ConsolidatedCMP@consolidated.com

Delivered by - Consolidated Communications 2116 South 17th Street Mattoon, Illinois 61938