Remote Control Not Working To STB – Hydra HD A

1. Verify the type of Set Top Box being used.

Fig. 1

2. Verify the type of remote being used.

With this box, only URC and URC+ remote version 3.8 and older (3.5, 3.2, 3.0) will work.

Fig. 2

Fig. 3
***Identifying the remote version****
Fig. 7

**Programming Remote to Set Top Box**

1. Press and hold the **OK** button on the **Entone** for 5 seconds. 
   *After this step the front display should show RC REG.*

Fig. 8

2. Press and hold the **STB/Myrio** button on the **Remote** for 5 seconds. 
   *The STB/Myrio should remain lit solid.*
3. Press the stream number.
   
   \(1\) for 10, \(2\) for 23, \(3\) for 39

4. The front display should quickly show **RC REG Dx**.
   
   \(x\) being the number of the stream you just programmed.

Try changing channels with the remote.

** If this didn’t work call Technical Support.